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yenchubo yetikhalo
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SENDVULELA

SIKUNIKETA IPULATIFOMU LETIMELE FUTSI LENGAKHETSI KUTSINTSANA NE-SARS

Njengesakhamuti nobe umhlali wentsandvo yelinyenti yemtsetfosisekelo, unemalungelo netibopho tekutsintsana nebaphatsi bahulumende waseNingizimu Afrika. Lamanye emalungelo akho abekwe kusehluko 10 seMtsetfosisekelo lowengamela ngco kuphatfwa kwahulumende.

Phakatsi kwalokunye, udzinga: (1) lizinga lelisetulu lekutiphatsa kwebucwepheshe; (2) kusetjentiswa kwemifombolusito kahle, ngekonga nangemphumelelo; (3) kuniketwa kwelusito ngalokungabandlululi, ngekungakhetsi nangalokulinganako; futsi (4) lokuselubala nekutiphendvulela.

Njenge-ejenti Yekuphatfwa Kwahulumende, Luphiko Lwemalingena LwaseNingizimu Afrika (i-SARS) luphocelelwwe ligunya lemtsetfosisekelo. Ngelicinisa, Umtsetfo Wekuphatfwa Kwentsela, lowente kwaba khona kweLihhovisi lami, sinyatselo endleleni yekuphumelisa lamagunya emtsetfosisekelo ekuphatfweni kwentsela.

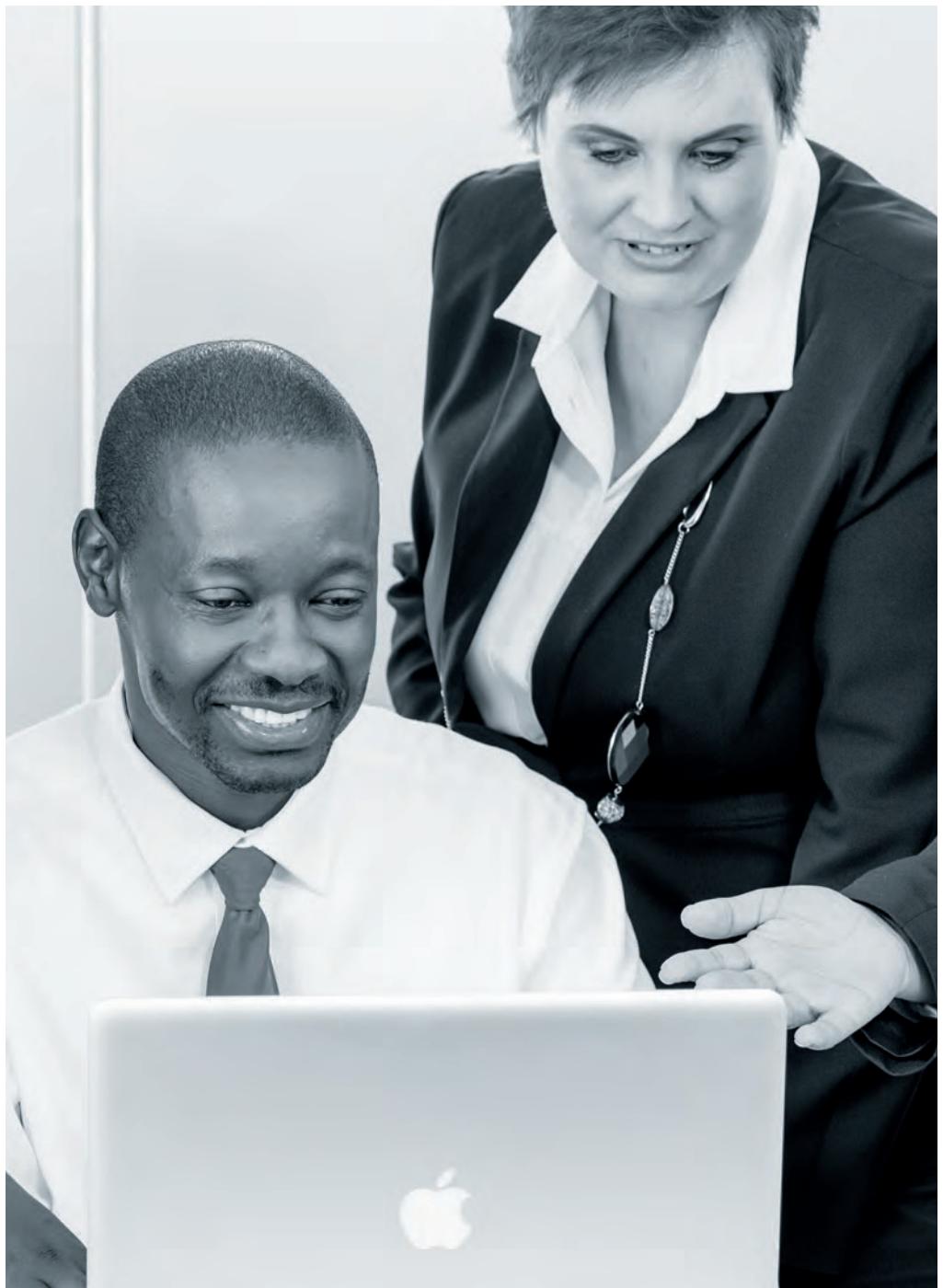
Lihhovisi lami likuniketa umgudvu lomalula futsi longakhetsi wekucatulula umsebenti, umbango wenchubo nobe wekuphatsa longakakhoni kuwucatulula ngemigudvu yekuphatsa tikhalo ye-SARS. Sikuniketa ipulatifomu letimele futsi lengakhetsi yekutsi ukhulumisane ne-SARS.

Inhloso yalencwajana kuchaza umsebenti netinchubo teLihhovisi Lemlamuli (Ombud) Wentsela. Loku kufaka ekhatsi kutsi sisita bani, sisebenta njani nekutsi yini lesingayenta futsi yini lesingeke siyente ngekulandzela ligunya letfu njengemgudvu wekulungisa tinkinga tebabhadali bentsela. Ngekusitakala kwakho, lencwajana ifaka ekhatsi imibuto lebutwa kanyenti kanye netimpiphendvulo ngeLihhovisi.

Lijaji Bernard Ngoepe

Umlamuli Wetentsela waseNingizimu Afrika

SENDVULELA



SINGUBONANI: SITIMELE FUTSI ASIKHETSI

Lihhovisi Lemlamuli Wetentsela lasungulwa nga-Okthoba 2013 kutewusita luhlelo lwekuphatfwa kwentsela. Ngaphambi kwalapho, bekute indlela yekulungisa tinkinga letimele yebabhadali bentsela lesebasebentise tonkhe tindlela tetikhalo te-SARS letatayelekile. Lihhovisi letfu lakhwi ngemikhuba yemave emhlaba lemhle futsi lifanekiswe ngetinhlelo teMlamuli Wetentsela waseKhanada, waseMelika newase-United Kingdom.

Lihhovisi litimele futsi lisebenta lodvwa ku-SARS.

Umlamuli Wetentsela nguBernard Ngoepe Lijaji leselitsetse umhlalaphasi, lowakhetfwa Yindvuna Yetetimali sikhatsi seminyaka lesihlanu kusukela ngamhla 1 Okthoba 2013. Usitwa Siphatsimandla Lesiphakeme, Ummeli Eric Mkhawane, kanye nelicembu labocwepheshe emtsetfweni wetentsela, ekusombululen iikhalo, ekuchumaneni nasekufinyeleleni emphakatsi, phakatsi kwalokunye.



LIGUNYA LETFU

Ligunya leMlamuli Wetentsela kubuyeketa nekulungisa nobe ngusiphi sikhalo lesiletfwa ngumbhadali wentsela mayelana nendzaba yentsela, noma indzaba yenchubo nobe yekuphatfwa lesukela ekusetjentisweni kwemibandzela yeMtsetfo Wentsela yi-SARS; nekubuyeketa, ngesicelo sa Ndvuna noma sincomo se Mlamuli Wetentsela ngekwemvumo ya Ndvuna, noma ngabe ngutiphi tindzaba letivelako naletiyinchubo letihlobene nendzaba yemsebenti nobe kusentjetiswa kwemibandzela yalo Mtsetfo nobe inchubo ne kuphatfwa kwemibandzela ye Mtsetfo wentsela.

SISHOMGOMO SETFU

Sishomgomo setfu “Kucinisekisa Kungakhetsi”.

UMGOMO WETFU

Umlamuli Wetentsela utibophelele kuba ngumgudvu wekulungisa tinkinga tebabhadali bentsela losebenta ngelikhono, lotimele, longabandlululi futsi longakhetsi.

UMBONO WETFU

Umbono weMlamuli Wetentsela kucinisa kutetsema weBabhadali bentsela ekuphatfweni kwetentsela.

EMAGUGU ETFU

KUTIPHENDVULELA

Babhadali bentsela bagunyatwe sizatfu lesivakalako futsi lesifanele ngetincumo nangetinyatselo letitsetfwe.

KUTIMELA

Ekusebenteni ngetikhalo tebabhadali bentsela, Umlamuli Wetentsela usebenta ngekutimela ngaphandle kwe-SARS.

KWENELISA

Umlamuli Wetentsela ucinisekisa kwekutsi tonkhe tikhalo tebabhadali bentsela ticatululwa ngekushesha futsi ngekwenetiseka.

KUNGAKHETSI

Umlamuli Wetentsela usebenta ngekungakhetsi ngato tonkhe tikhatsi.

KUBA NEMFIHLO

Umlamuli Wetentsela uphatsta konkhe kuchumana nebakhokheli bentsela ngemfihlo lenkhulu ngaphandle aniketwe imvumo ngulobhadala intselo.



KUNGANI SIBA KHONA: UMBHADALI WENTSELA LONENSHISEKELO KUTETSEMBA

Silapha kutekulala wena, mbhadali wentselo, futsi sisebentisane neluphiko lwemalingena lwaseNingizimu Afrika (i-SARS) ekwenteni umsebenti lomuhle, kanye nekuniketa umsebenti wekuphatsa ngaphandle kwekukhetsa.

INingizimu Afrika inalolunye lwetinhlelo tekuphatsa intselo letisebenta ngemphumelelo, tesimanje emhlabeni. Nanobe luluhle kakhu lu lolahlelo, kubalulekile kuba nendlela lengakhetsi, letimele futsi lengabandlululi letawusetjentiswa babhadali bentsela uma banesikhalo lesingakacatululwa ngetindlela letetayelekile.

Lihhovisi Lemlamuli Wetentsela lamiselwa ngco kutsi libe yindlela letimele futsi lengakhetsi yebabhadali bentsela labehlulekile kucatulula sikhalo semsebenti, senchubo nobe sekuphatsa ngetindlela tekuphatsa tikhalo letetayelekile te-SARS. Kungakhetsi kusho kutsi asimi ne-SARS kumbe umbhadali wentselo. Sibuka emaphuzu esikhalo futsi, futsi lapho kukhonakala khona, siphakamisa sisombululo. Umsebenti wetfu ugcile kuphela kumaphuzu, emitsetfweni yendzawo, kantsi ekugcineni, kuMtsetfosisekelo.

SISITA BANI:

BABHADALI BENTSEL LABAFUNA KULUNGISELWA LOKONAKELE

Njengendzawo yekulungisa lokonakele yebabhadali bentsela, setama kucinisekisa kwekutsi babhadali bentsela batfola lusito lwebucwepheshe nekuphatfwa ngalokufanele labagunyatwe kona yi-SARS.

Ngaphambi kwekutsinta Umlamuli Wetentsela, babhadali bentsela kumele bacinisekise kutsi sebasebentise tonkhe tindlela tetikhalo te-SARS ngaphandle uma ngabe kunetimeko letibaphocelela kwekutsi bangenti njalo.

Kucondzisa sikhalo ku-SARS, umbhadali wentsela udzinga kutsinta Lihhovisi Lekuphatsa Tikhalo le-SARS kulenombolo 0860 121 216. Uma ngabe solo ungenetiseki ngendlela i-SARS iphetse ngayo sikhalo sakho, ungatsinta Lihhovisi Lemlamuli Wetentsela.

Uma ngabe sikhalo sakho siwela ngaphasi kweligunya lemandla etfu, sitawenta konkhe lokusemandleni kutfola sisombululo senkinga yakho.

SISEBENTA NJANI: KUCINISEKISA KUNGAKHETSI

Njengendzawo yekulungisa lokonakelee ngaphandle kwekukhetsa, sishomgomu setfu “Kucinisekisa Kungakhetsi”. Kwenta lomsebenti, sibuka emaphuzu esikhalo ngasinye, futsi kubukwa emaphutsa kuphela. Setama kucatulula tikhalo ngekhatsi kwemalanga ekusebenta langu-15 ekutemukelam futsi sitakwatisa uma ngabe sikhalo singeke sicutululwe ngekhatsi kwalesikhatsi. Kuyo yonkhe inchubo, kute licembu lesilimelako, sibuka kuto tonkhe tinhlangotsi tenkinga.

Imitamo yetfu yekucatulula tinkinga ifaka eksahatsi:

- Kubuyeta sikhalo sakho kuncuma kutsi siwela ngekhatsi kweligunya letfu, singaphatfwa njani, futsi nekulungisela luhlolo Iwekucala Iwesikhalo sakho.
- Kutfula sikhalo sakho, imiculu leyesekelako, umphumela weluphenyo lwetfu Iwekucala kanye/nobe tincomo tetfu ku-SARS.
- Kulinganisa imphendvulo ye-SARS futsi, lapho kufanele khona, kuchubeka ngekuphenya sikhalo.
- Kukutfumela “umbiko lophetfiwe”, lofinyeta umphumela wesikhalo sakho futsi, lapho kufanele khona, kwenta tincomo ngaletinye tinyatselo lekumele titsatfwe.

Tincomo tetfu atibopheleli kumbhadali wentsela nobe ku-SARS; kodvwa uma tingemukelwa ngumkhokheli wentsela nobe SARS, tizatfu taleso sincumo kufanele tiniketwe Umlamuli Wetentsela kungakapheli emalanga lange-30 ekwatiswa ngetincomo futsi tingafakwa ngu Mlawuli Wetentsela tikwembiko loya ku Ndvuna nobe ku Nkhomishane phansi kwesigaba 19.

SIBOPHO SETFU: EKUBENI NEMFIHLO

Lihhovisi Lemlamuli Wetentsela libopheleke
ngalokusemtsetfweni kuvikela umniningwane loyimfihlo
wemkhokheli wentsela sitafu setfu sonkhe sisayina
Sifungo Semfihlo.

Letidzingo tekuba nemfihlo tibekwe kuSigaba 21(2)
seMtsetfo Wekuphatfwa Kwentsela. Umlamuli Wetentsela
nobe lomunye umuntfu losebenta egameni lakhe angeke
adzalule umniningwane wanobe nguluphi luHlolo lotfolwe
nguMlamuli Wetentsela nobe egameni lakhe, nobe
lolungiselelwne kumniningwane lotfolwe nguMlamuli
Wetentsela nobe egameni lakhe, ku-SARS, ngaphandle
kwasigaba lesidzingeke ngetinhoso tekwenta imisebenti
netibopho ngaphasi kweMtsetfo.

UMtsetfo utsi i-SARS kumele ivumele uMlamuli Wetentsela
kufinyelela kumniningwane lohlobana nemandla nemisebenti
yeMlamuli Wetentsela.

NGABE USIFAKA NJANI SIKHALO?

Ngaphasi yinchubo yekufaka sikhalo.

- Kutfolia lifomu lesikhalo, vakashela Lihhovisi leMlamuli Wetentsela nobe nobe tsintsa Lihhovisi ngelucingo, ifeksi nobe nge-imeyili kucela ikhophi yelifomu lesicelo. Lelifomu liphindze litfolakale kuwebhusayithi yetfu.
- Gcwalisa lifomu. Tsatsa sikhatsi kufundza lifomu futsi ugcogce umniningwane lodzingekile ngaphambi kwekuligcwalisa. Uyacelwa kwekutsi ubhale simo mbamba sesikhalo sakho ngekulandzelana ngekwelamana. Hlanganisa yonkhe imiculu leyesekelako lecondzene nesikhalo. Cinisekisa kwekutsi lifomu ligcwaliswe ngalokuphelele. Bhala phasi tinombolo terefurensi lotifola ku-SARS nobe, uma undluliselwe egatjeni le-SARS, shano ligama leligatja, lusuku kanye nemuntfu londlulisele licala lapho.
- Onkhe emafomu etikhalo kumele asayindwe futsi afakwe lusuku. Uma lifomu lingakuvumeli kwekutsi uchaze sikhalo sakho ngalokuphelele, sebentisa lelinye likhasi lekumele ulihlanganise kulifomu lesikhalo sakho. Lihhovisi Lemlamuli Wetentsela angeke lemukele emafomu langakasayinwa. Bameleli bebabhadali bentsela kumele bacinisekise emandla abo ekusebenta egameni lemaklayenti abo ngencwadzi yemandla emmeli legcwaliswe ngalokuphelele. Uma kute bufakazi lobenele bekwesekela sikhalo sakho, indzaba ingavalwa. Nanobe kunjalo, sitakuniketa litfuba lekwesekela sikhalo sakho nobe unikete bufakazi lobudzingekile.

KUFAKA SIKHALO NGESIKHATSI

Uyacelwa kwekutsi ufake sikhalo sakho eHhovisi Lemlamuli Wetentsela ngekhatsi kwesikhatsi lesifanele ngemuva kwekutsi i-SARS seyicedze kubuyeke ngekwayo.

Uma sesitfole lifomu lakho, Umlamuli Wetentsela utawuphenya lesikhalo futsi ancume kwekutsi utawusebenta njani ngaso uma siwela ngekhatsi kweliguanya lakho, uma kungenjalo sitaweluleka ngalamanyemakhambi.

Uma kute bufakazi lobenele bekwesekela sikhalo sakho, indzaba ingavalwa. Nanobe kunjalo, sitakuniketa litfuba lekwesekela sikhalo sakho nobe unikete bufakazi lobudzingekile.

UMA UFAKA SIKHALO

*cinisekisa kutsi lomniningwane lobalulekile
lolandzelako uba khona*

Imininingwane Yekutsintsana:

Inombolo Yelucingo Yasekhaya
Inombolo Yamakhalekhikhini
Inombolo Yefeksi
Inombolo Yelucingo Yebhizinisi
Likheli le-Imeyili

Likheli Lendzawo:

Inombolo Yeyunithi Yekhomphleksi (uma ikhona)
Inombolo Yesitalada
Sitaladi nobe Libito Lelipulazi
Isabhabhu/Sigodzi
Lidolobha/Lidolobhakati
Ikhodi Yeliposi
Ikhodi Yelive (ZA – YeNingizimu Afrika)

Imininingwane Yelikheli Leliposi:

Maka nga 'X' uma lifana nelangetulu
nobe gcwalisa Likheli Leliposi lakhono, i-Ejensi Yeliposi
nobe iYunithi lencane (uma ikhona) (sib. i-Postnet Suite ID)
Liposi
PO Box nobe Private Bag
Nobe lenye iNombolo Yelusito Lolumipesheli Lwekuposa (shano)
Ikhodi Yelive
Ikhodi Yeliposi

Imininingwane Yesikhalo:

Luhlobo Lwentsela:
Intselo Yemalingena Lecondzene Nemuntfu; Intselo Yemalingena Yetinkapani;
ye-VAT; yeLifa;
ye-PAYE/SDL/UIF; yeThrasti; Yekungena nekuphuma kwetimphahla nobe Lenye
Luhlobo Lwesikhalo:
Kutiphatsa/Similo; Umsebenti; Kuphatsa; Inchubo nobe Lokunye
Yani ku www.taxombud.gov.za/make-a-complaint.html
kutfola lifomu nobe usitfumele i-imeyili ku
complaints@taxombud.gov.za nobe sivakashele emahhovisini etfu.

NGABE UMLAMULI WETENTSEL USIBUYEKETA NJANI SIKHALO?

Umlamuli Wetentsela angancuma kwekutsi kubuyeketa kwentiwe njani, kodvwa ngalesikhatsi enta imisebenti yakhe, kumele abuyekete sikhalo futsi uma kudzingeka, asicatulu ngekulamula nobe ngekubuyisana. Umlamuli Wetsentsela kumele aphindze asebente ngekutimela futsi alendzele tinchubo letingakahleleki, letifanele futsi letingabiti kakhulu kucatulula sikhalo.

KUTAWENTEKANI UMA NGABE NGINGANETISEKI NGEMPHUMELA?

Uma umkhokheli wentsela anganetiseki ngemphumela wenchubo leyentiwe nguMlamuli Wetentsela, umbhadali wentsela angasebentisa letinye tindlela letikhona.

KWENTEKANI UMA NGABE I-SARS IINGEMUKELI TINCOMO TEMLAMULI?

Tincomo temlamuli Wetentsela atibopheleli kumbhadali wentsela nobe ku SARS, kodvwa uma tingemukelwa ngumbhadali wentsela nobe SARS, tizatfu taleso sincumo kufanele tiniketwe Umlawuli Wetentselo kungakapheli emalanga lange-30 ekwatiswa ngetincomo futsi tingafakwa ngu Mlawuli Wetentselo tikwembiko loya ku Ndvuna nobe ku Nkhomishane phansi kwasigaba 19.

IMIBUTO LEBUTWA KAKHULU

NGABE YINI UMLAMULI?

Umlamuli siphatsimandla lesitimele futsi lesingakhetsi lesisebenta ngetikhalo leticondziswe enhlanganweni nobe ku-ejensi.

NGABE YINI UMLAMULI WETENTSELA?

Umlamuli siphatsimandla lesitimele futsi lesingakhetsi lesisebenta ngetikhalo tebabhadali bentsela leticondziswe Ephikweni Lwemalingena IwaseNingizimu Afrika.

NGABE YINI LIHHOVISI LEMLAMULI WETENTSELA?

Lihhovsi Lemlamuli Wetentsela ngulesikhungu lesesekela Umlamuli Wetentsela kuhetsa umsebenti wakhe.

NGUBANI LOPHETSE LIHHOVISI?

Umlamuli Wetentsela nguBernard Ngoepe Lijaji leselitsetse umhlalaphasi, lowakhetfwa Yindvuna Yetetimali sikhatsi seminyaka lemitsatfu kusukela ngamhlaka 1 Okthoba 2013, sabese siyangetwa ngaleminye iminyaka lemitsatfu ngo-Okthoba 2016.

KUCHUMANA KWETFU NE-SARS

Lihhovisi letfu litimele futsi lisebenta ngaphandle kwekulawulwa yi-SARS.

1. Yini lengentiwa nguMlamuli Wetentsela?

UMtsetfo Wekuphatfwa Kwentsela ugynyata Umlamuli Wetentsela kutsi:

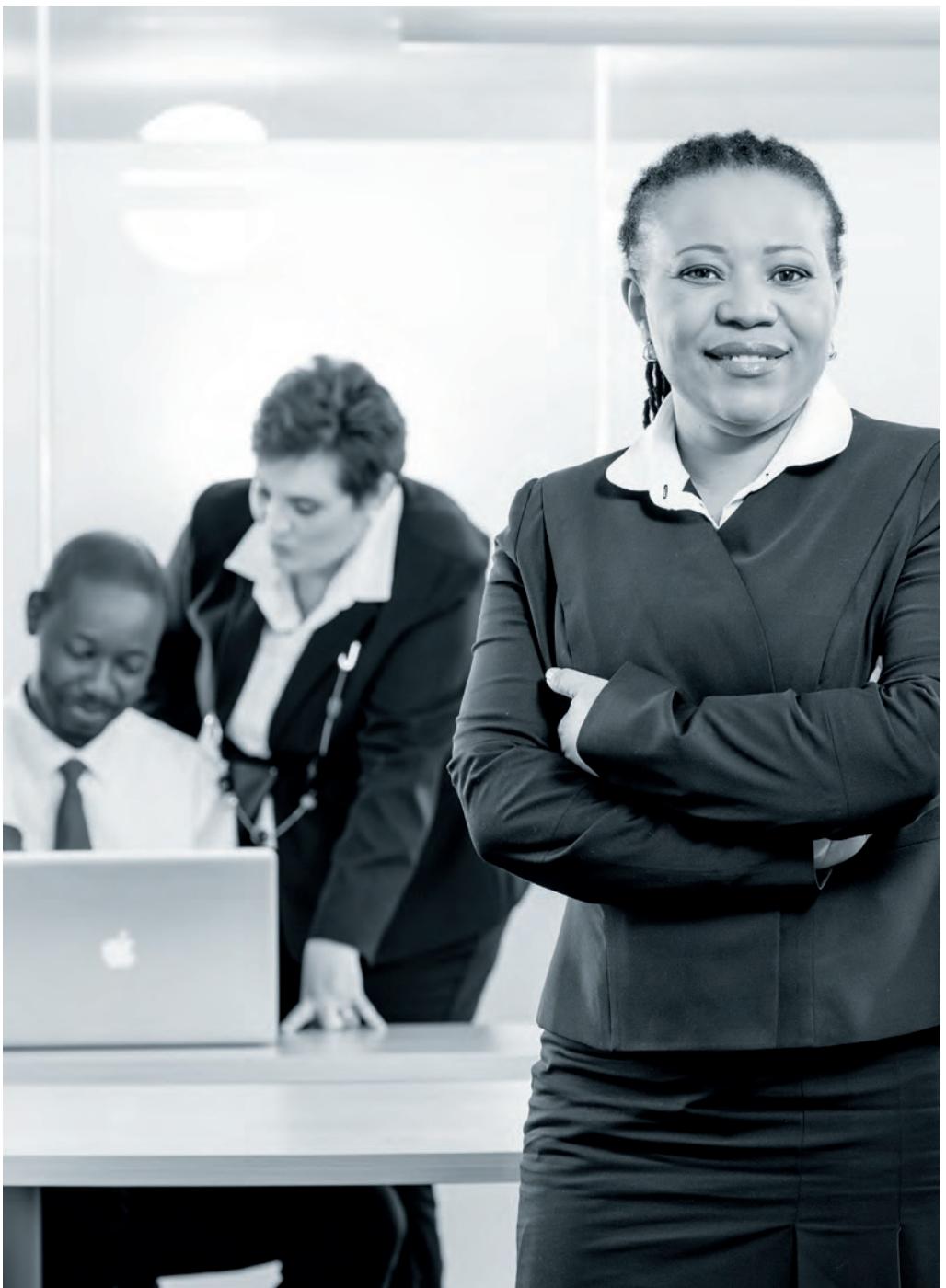
- Abuyekete sikhalo futsi uma kudzingeka, asicatulule ngekulamula nobe ngekubuyisana
- Asebente ngekutimela ekucatululeni tikhalo
- Anikete umniningwane kumbhadali wentsela ngeligunya Lemlamuli Wetentsela nangetinchubo tekulandzelela sikhalo
- Ahlelembise kufinyeleleka kwebabhadali bentsela kutindlela tekucalula tikhalo ngekhatsi kwe-SARS
- Atfole futsi abuyekete tindzaba letihlelekile naletivelako letinemtselela lomubi kubabhadali bentsela.
- Ente tincomo ku-SARS tekutsi sikhalo singacatululwa njani.

Letindzaba tingaba ngemsebenti we-SARS nobe tinchubo nobe imibandzela yekuphatfwa kweMtsetfo Wetentsela.

Umlamuli Wetentsela uneliguanya lekuncuma, ngekutimela ngaphandle kwe-SARS, kwekutsi kubuyeketwa kutawentiwa njani nekutsi ngabe kubuyeketwa kumele kupheliswe ngaphambi kwekuphetfwa.

Umlamuli Wetentsela angabuyeketa kuphela sicelo uma ngabe locelako sekasebentise tonkhe tindlela tekucatululwa kwetikhalo letikhona ku-SARS, ngaphandle uma kunetimeko letiphocelelako tekungenti njalo.

Kusebentisa tonkhe tindlela tetikhalo letikhona, lobhadala intselo kumele abe afake sikhalo neLihhovisi Lekuphatfwa Kwtikhalo le-SARS.



2. Ngutiphi letimeko letiphocelelako?

Sigaba 18(5) seMtsetfo sibeka lembangela letilandzelako lekumele tibukwe nguMlamuli Wetentsela uma ancuma kwekutsi ngabe timeko “tiyaphocelela”:

- sicelo siphakamisa tinkinga letihleleke ngekwemtsetfo
- kusebentisa tonkhe tindlela tekucatulula tikhalo kutabangela umtfwalo longakadzingeki kumceli
- kusebentisa tonkhe tindlela tekucatulula tikhalo kungenteka kungaletsi umphumela ngekhatsi kwesikhatsi lesibonwa nguMlamuli Wetentsela njengalesifanele.

Umlamuli Wetentsela atise umceli ngemiphumela yekubuyeketwa nobe nganobe ngusiphi sinyatselo lesitsetfwe kuphendvula umceli, ngesikhatsi futsi nangendalela lekhetfwe nguMlamuli Wetentsela.



3. Ngabe ikhona imikhawulo ngaloku Umlamuli Wetentsela kumele asebente ngako?

Yebo kunemikhawulo lesobala ngetinhlobo tetikhalo leti Umlamuli Wetentsela langatibuyeketa futsi naleti lengeke atibuyekete.

Umlamuli Wetentsela angeke abuyekete:

- Kushaywa kwemtsetfo nobe inchubomgommo yentsela.
- Inchubomgommo ye-SARSA nobe umkhuba lokhona jikelele, ngaphandle kwebukhulu lohlobana ngawo nendzaba yemsebenti nobe indzaba yenchubo nobe yekuphatsa leisukela ekusetjentisweni kwemibandzela yeMtsetfo wentsela lokwentiwa yi-SARS
- Indzaba lengaphasi kwekuphikiswa nekndluliswa ngaphasi kweMtsetfo wentsela, ngaphandle kwendzaba yekuphatsa lehlobene naloko kuphikiswa nobe kndluliswa
- Sincumo sekuchubeka ngendzaba lengaphasi kwenkantolo yetentsela.

Khumbula kwekutsi kunesikhatsi lesibekiwe sekubuka tikhalo. Umlamuli Wetentsela kungenteka angakhoni kubuyeketa indzaba lesukele ngetulu kwemnyaka munye ngaphambi kwelusuku lekukhetfwe ngalo uMlamuli Wetentsela, ngaphandle uma ngabe iNdvuna icela uMlamuli Wetentsela kwekutsi ente njalo. Njengobe Umlamuli Wetentsela wanyalo atsatse lihhovisi ngamhlaka 1 Okthoba 2013, loku kusho kutsi tindzaba leticale ngaphambi kwamhlaka 1 Okthoba 2012 angeke tibukwe ngaphandle (uma ngabe kucele iNdvuna). Nanobe kunjalo Indvuna Yetetimali inikete Umlamuli Wetentsela imvumo yekubuyeketa tindzaba letibe khona ngaphambi kwalolusuku.

UNGASITSINTSA NJANI: KUSITAKALA KWAKHO KUBALULEKILE

Umbhadali wentsela angatsintsa Lihhovisi Lemlamuli Wetentsela ngco nobe ngesisebenti setentsela nobe ngalomunye ummeleli. Bameleli bebabhadali bentsela kumele bacinisekise emandla abo ekusebenta egameni lemaklayenti abo ngencwadzi yemandla emmeli legcwaliswe ngalokuphelele.

Umbhadali wentsela angatfolia tinsita teLihhovisi Lemlamuli Wetentsela ngekusebentisa letindlela letilandzelako:

SICELA USITSINTSE

Likheli lendzawo

Menlyn Corner
2nd Floor
87 Frikkie de Beer Street
Menlyn
Pitoli
0181

Lucingo: 0800 662 837 nobe +27 12 431 9105

Ifeksi: +27 12 452 5013

Likheli lencwadzigezi: complaints@taxombud.gov.za
www.taxombud.gov.za

Likheli leliposi

PO Box 12314
Hatfield
0028

KUPHIKA

Umniningwane loniketwe kulomculu uvikelwe yimitsetfo yemphahla yekuhlakanipha lekhona futsi angeke ukotjwe, usatjalaliswe nobe uguculwe nganobe ngutiphi tinhloso tekuhweba. Umniningwane locuketfwe kulencwajana bewulinicisa ngesikhatsi sekushicekelwa kodvwa ungasaguculwa. Uma kungaba khona kwengabata ngebucinisa nobe uma ngabe uphetse umbhalo wakamuva walencwajana uyacelwa kwekutsi Ushayele Sikhungo Setincingo ku 0800 662 837 kutfolu sciniseko.

Lencwajana yemniningwane kuphela futsi ayitsatfwa njengerefurensi yemtsetfo. Kusetjentiswa kwalomniningwane nganobe nguuphi umuntfu kutawuba setandleni talowo muntfu.

Lihhovisi Lemlamuli Wetentsela alimeli ngekuchaza nobe ngekungenelela, alinconoti nobe aliphakamisi kutsi imikhicito nobe tinsita lekushiwo kuto kulomculu letifanele tiddzingo tanobe ngumuphi umuntfu lotsite. Umlamuli Wetentsela akemukeli nobe nguuphi umtfwalo nganca yekulahlekelwa, kulimala, tindleko, lettingenteka nobe tibe khona ngco nganca yeliphutsa lelicuketfwe kulomculu.

KHUMBULA: Lomniningwane awendluli nobe nguuphi umtsetfo futsi bafundzi labanekungabata macondzana nanobe nguluphi luhlangotsi lwemniningwane lokhonjiswe kulensitabhuku kumele babuke emtsetfweni locondzeni, batfole umbono lohlelekile emuntfwini loneticu.



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