



OFFICE OF THE
TAX OMBUD
Ensuring fairness



Kaedi ya mokgwatsamaiso wa dingongorego

Re fa go go thusa



KETAPELE

RE GO ABELA THULAGANYO E E IKEMETSENG GAPE E SA TSEYE LETLHAKORE GO GOLAGANA LE SARS

Jaaka moagi kgotsa monni wa temokerasi ya molaotheo, o na le ditshwanelo le ditlamego tsa go golagana le tsamaiso ya puso ya Aforikaborwa. Dingwe tsa ditshwanelo tsa gago di tlhagisitswe mo kgaolong ya 10 ya Molaotheo wa rona tse di busang tsamaiso ya puso ka totobalo.

Gareng ga tse dingwe, o tlhoka: (1) maemo a a kwa godimo a maitsholo a porofesenale; (2) tiriso ya didirisiwa e e nonofileng, e e tlhotlha tlase le e e kgonang; (3) tlamelo ya tirelo e e sa tseyeng letlhakore, siameng gape e lekalekana; le (4) Bosenang bofitlha le go rwala maikarabelo.

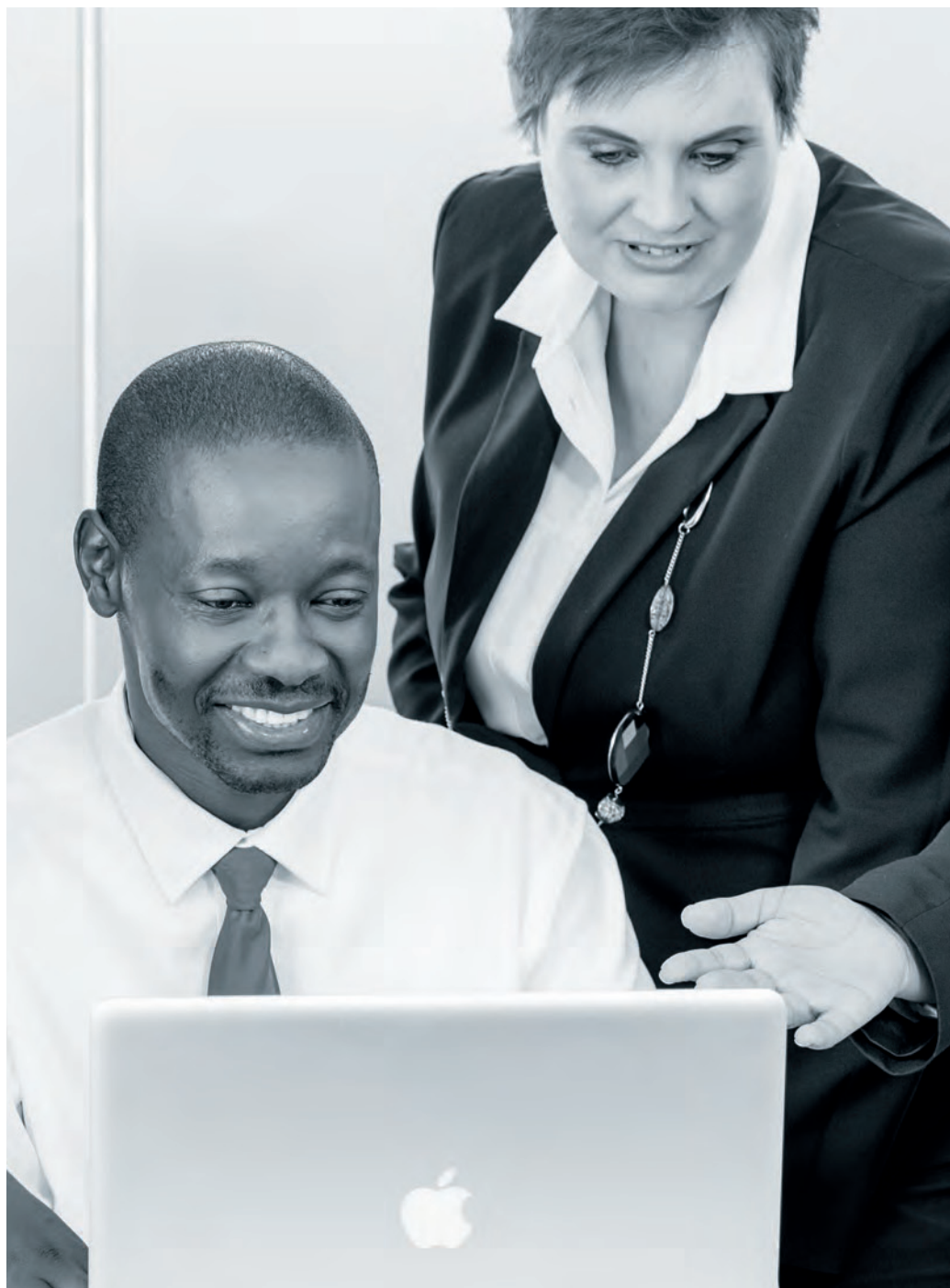
Jaaka sediredi sa Tsamaiso ya Puso, Tirelo ya Aforikaborwa ya Lotseno (SARS) e tlamiwa ke taolelo e ya molaotheo. Tota, Molao wa Tsamaiso ya Lekgetho, o o dirileng gore Ofisi ya me e nne teng, ke kgato mo ntlheng e e dirang ditlhokego tse tsa molaotheo di nne boammaruri mo tsamaisong ya lekgetho.

Ofisi ya me e go tlamela ka mokgwa o o bonolo le o o sa tseyeng letlhakore go batla tharabololo ya tirelo, kgotlhang ya mokgwatsamaiso kgotsa ya tsamaiso e o ka bong o setse o lekile go e rarabolola mme o sa atlega ka mekgwa ya SARS ya tsamaiso ya dingongorego. Re go abela thulaganyo e e ikemetseng le e e sa tseyeng letlhakore go golagana le SARS.

Maikemisetso a bukana e ke go tlhalosa seabe le ditsweletso tsa Ofisi ya Motseraganyi wa Lekgetho. Se se akaretsa ba re ba thusang, ka moo re dirang ka teng le se re ka se dirang le se re ka se direng go ya ka taolelo ya rona jaaka mokgwa ya paakanyo wa baduelalekgetho. Bukana e e akaretsa dipotso tse di budiwang ka metlha le dikarabo ka ga Ofisi, go go thusa.

Moatlhodi Bernard Ngoepe

Motseraganyi wa Lekgetho wa Aforikaborwa
KETAPELE



RE BO MANG: RE IKEMETSE GAPE GA RE TSEYE LETLHAKORE

Ofisi ya Motsereganyi wa Lekgetho e tlhomilwe ka Diphlane 2013 go tokafatsa thulaganyo ya tsamaiso ya lekgetho. Pele ga fao, go ne go se na mokgwa o o ikemetseng wa paakanyo go baduelalekgetho ba ba dirisitseng mekgwa e e tlwaelegileng ya SARS ya dingongorego. Ofisi ya rona e ka ga tiro e e siameng ya boditšhaba gape e dirilwe go ya ka dithulaganyo tsa Motsereganyi wa Lekgetho tsa Canada, United States of America le United Kingdom.

Ofisi e ikemetse mme ga e dire le SARS.

Motsereganyi wa Lekgetho ke Moatlhodi yo o rotseng tiro Bernard Ngoepe, yo o thapilweng ke Tona ya Ditšhelete paka ya dingwaga di le tlhano go tloga ka 1 Diphlane 2013. O thusiwa ke Motlhankedi Khuduthamagamogolo, Moatefokate Eric Mkhawane, le setlhopha sa baitseanape ba molao wa lekgetho, tharabololo ya dingongorego, ditlhaeletsano le manane a go ya kwa bathong go utlwa dilelo tsa bona, gareng ga tse dingwe.



TAOLELO YA RONA

Taolelo ya Motsereganyi wa Lekgetho ke go sekaseka le go baakanya ngongorego nngwe le nngwe ya moduelalekgetho malebana le ntlha ya tirelo, kgotsa ntlha ya mokgwatsamaiso kgotsa ya tsamaiso e e tlhagelelang mo tirisong ya ditlamelo tsa Molao wa Lekgetho ke SARS; le go sekaseka, ka kopo ya Tona kgotsa ka itshimololelo ya Motsereganyi wa Lekgetho ka tetla ya Tona, dintlha dipe tsa tsamaiso le tse di tlhagelelang tse di amanang le ntlha ya tirelo kgotsa tiriso ya ditlamelo tsa Molao o kgotsa ditlamelo tsa mokgwatsamaiso kgotsa tsa tsamaiso tsa Molao wa lekgetho.

MOONO WA RONA

Moono wa rona ke “Go netefatsa Tshiamo”.

MAIKAELELO A RONA

Motsereganyi wa Lekgetho o ikemiseditse go nna mokgwa wa paakanyo o o kgonang, ikemetseng, o o sa tseyeng letlhakore gape o siame go baduelalekgetho.

PONELOPELE YA RONA

Ponelopele ya Motsereganyi wa Lekgetho ke go maatlafatsa go ikanya ga Baduelalekgetho mo tsamaisong ya lekgetho.

DIKAELO TSA RONA

GO RWALA MAIKARABELO

Baduelalekgetho ba tshwanelwa ke lebaka le le utlwalang le le le siameng la ditshwetso le dikgato tse di tseilweng.

GO IKEMELA

Motsereganyi wa Lekgetho ga a dirisane le SARS fa a dirana le dingongorego tsa baduelalekgetho.

BOKGONI

Motsereganyi wa Lekgetho o netefatsa gore dingongorego tsotlhe tsa baduelalekgetho di rarabololwa ka bonako le ka bokgoni.

TSHIAMO

Motsereganyi wa Lekgetho o dira ka tshiamo ka dinako tsotlhe.

KHUPAMARAMA

Motsereganyi wa Lekgetho o tshola ditlhaeletsano tsotlhe le baduelalekgetho ka khupamarama e e tseneletseng kwa ntle ga gore a dumelelwe ke moduelalekgetho.



GORENG RE LE TENG: ROTLOETSA BOIKANYO JWA MODUELALEKGETHO

Re fano go go reetsa, moduelalekgetho, le go dira le Tirelo ya Aforikaborwa ya Lekgetho (SARS) ka tirelo e e gaisang, le tshiamo ya mokgwatsamaiso le tsamaiso.

Aforikaborwa e na le nngwe ya dithulaganyo tsa tsamaiso ya lekgetho tse di kgonang thata, le tsa sešeng mo lefatsheng. Le fa thulaganyo e siame jaana, go botlhokwa go nna le tsela e e siameng, e e ikemetseng gape e sa tseye letlhakore e baduelalekgetho ba e dirisang fa ba na le ngongorego e e sa rarabololwang ka mekgwa e e tlwaelegileng.

Ofisi ya Motsereganyi wa Lekgetho e tlhomilwe ka totobalo go nna mokgwa o o ikemetseng gape o sa tseye letlhakore go baduelalekgetho ba ba sa kgonang go rarabolola ngongorego ya tirelo, mokgwatsamaiso kgotsa ya tsamaiso ka mekgwa e e tlwaelegileng ya tsamaiso ya dingongorego ya SARS. Go se tseye letlhakore go kaya gore ga re emele SARS kgotsa moduelalekgetho. Re lebelela fela dintlha tsa ngongorego e e teng le, fa go kgonegang teng, tshikinya tharabololo. Tiro ya rona e ka ga dintlha fela, melao ya naga le ka Molaotheo.

BA RE BA THUSANG: BADUELALEKGETHO BA BA BATLANG PAAKANYO

Jaaka mokgwa wa paakanyo go baduelalekgetho, re leka go netefatsa gore baduelalekgetho ba amogela tirelo ya porofesenale le go tshwarwa sentle go ba go tshwanelwang go tswa go SARS.

Pele baduelalekgetho ba ya go Moduelalekgetho, ba tshwanetse go netefatsa gore ba dirisitse mekgwa yotlhe ya SARS ya dingongorego kwa ntle ga gore go na le mabaka a a masisi a go se dire jalo.

Moduelalekgetho fa a lebisa ngongorego kwa SARS, o tlhoka go golagana le Ofisi ya SARS ya Tsamaiso ya Dingongorego mo 0860 121 216. Fa o sa ntse o sa kgotsofadiwa ke ka moo SARS e tshotseng ngongorego ya gago ka teng, o ka ya kwa ofising ya Motsereganyi wa Lekgetho.

Fa ngongorego ya gago e wela mo taolelong ya rona, re tla dira sengwe le sengwe se se kgonegang go bona tharabololo ya bothata jwa gago.

KA MOO RE DIRANG KA TENG: GO NETEFATSA TSHIAMO

Jaaka mokgwa o o sa tseyeng letlhakore wa paakanyo, moonono wa rona ke “Go netefatsa Tshiamo”. Go dira se, re lebelela dintlha tsa ngongorego nngwe le nngwe, sepe fela kwa ntle ga dintlha. Re leka go rarabolola dingongorego mo malatsing a le 15 a tiro morago ga go di amogela, mme re tla go itsise fa ngongorego e se kitla e rarabololwa mo pakeng e. Re tshola maemo a a sa tseyeng letlhakore mo tsweletsong yotlhe, re lebelela matlhakore otlhe a bothata.

Maiteko a rona a tharabololo ya dingongore a akaretsa:

- Sekaseka ngongorego ya gago go tlhomamisa gore a e wela mo taolelong ya rona, gore e tla tsamaisiwa jang, le go rulaganya tlhatlhobo ya pele ya ngongorego ya gago.
- Romela ngongorego ya gago, ditokomane tsa tshegetso, bowetso jwa tlhotlhomiso ya rona ya pele le/kgotsa dikatlanegiso kwa SARS.
- Tlhatlhoba tsibogo ya SARS le, fa go leng maleba teng, tlhotlhomisa ngongorego ya gago go ya pele.
- Go go romela “pegelo e e khutlisitsweng”, e e khutshwafatsang bowetso jwa ngongorego ya gago le, fa go le maleba, dira dikatlanegiso go tsaya dikgato go ya pele.

Dikatlanegiso tsa rona ga di tlame moduelalekgetho kgotsa SARS; mme fa di sa amogelwe ke moduelalekgetho kgotsa SARS, mabaka a tshwetso ya go nna jalo a tshwanetse go neelwa Motsereganyi wa Lekgetho mo malatsing a le 30 a kitsiso ya dikatlanegiso mme di ka akarediwa ke Motsereganyi wa Lekgetho mo pegelong e e yang kwa go Tona kgotsa Mokomišinara mo tlase ga dikarolo 19.

TSHOLOFETSO YA RONA: MO KHUPAMARAMENG

Ofisi ya Motsereganyii wa Lekgetho e na le tlamego ya semolao go sireletsa tshedimosetso ya khupamarama ya moduelalekgetho mme badiri ba rona botlhe ba saena Kano ya Sephiri.

Ditlhokego tse tsa bophiri di tlhagisitswe mo Karolo 21 (2) ya Molao wa Tsamaiso ya Lekgetho. Motsereganyi wa Lekgetho le motho mongwe le mongwe yo o dirang mo boemong jwa gagwe a ka se senole tshedimosetso ya mofuta mongwe le mongwe e e bonweng ke Motsereganyi wa Lekgetho kgotsa mo boemong jwa gagwe, kgotsa e e rulagantsweng go tswa mo tshedimosetsong e e bonweng ke Motlhokomedi wa Lekgetho kgotsa mo boemong jwa gagwe, kwa SARS, kwa ntle ga gore e tlhokege go dira ditiro le ditlamego tsa yona mo Molaong.

Molao o tlhalosa gore SARS e tshwanetse go letlelela Motlhokomedi wa Lekgetho go nna le phitlhelelo ya tshedimosetso e e amanang le dithata le ditlamego tsa Motlhokomedi wa Lekgetho.

O TSENYA NGONGOREGO JANG?

Fa tlase ke tswelletso ya go tsenya ngongorego.

- Go bona foromo ya ngongorego, etela Ofisi ya Motsereganyi wa Lekgetho kgotsa golagana le Ofisi ka mogala, fekele kgotsa imeile go kopa khophi ya foromo ya ngongorego. Foromo e teng gape mo webosaeteng ya rona.
- Tlatsa foromo. Tsaya nako go buisa foromo mme o kgobokanye tshedimosetso e e tlhokegang pele o e tlatsa. Tsweetswee kwala maemo a boammaaruri a ngongorego ya gago ka tatelano. Tshwaraganya ditokomane tsa tshegetso tse di amanang le ngongorego. Netefatsa gore foromo e tladitswe ka botlalo. Kwala dinomoro tsa kaelo tse di tswang kwa SARS, fa e isiwa kwa lekaleng la SARS, supa leina la lekala, letlha le motho yo o isang kgetsi kwa go ene.
- Dingongorego tsotlhe di tshwanetse go saenwa le go bewa letlha. Fa foromo e sa go letle gore o kwale ngongorego ya gago ka botlalo, dirisa pampiri e nngwe e e tshwanetsweng go tshwaraganngwa le foromo ya gago ya ngongorego. Ofisi ya Motsereganyi wa Lekgetho ga e kitla e amogela diforomo tse di sa saeniwang. Dikemedi tsa baduelalekgetho di tshwanetse go tiisa thata ya go dira mo boemong jwa badirelwa ba tsona ka thata e e tladitsweng ka botlalo ya babueledi. Fa go se na bosupi jo bo lekaneng go tshegetsang ngongorego ya gago, ntlha e ka tswalwa. Fela, re tla go naya pele tšhono ya go supa ngongorego ya gago kgotsa go tlamela bosupi jo bo tlhokegang.

GO NEELANA KA NAKO

Tsweetswee neela Ofisi ya Motsereganyi wa Lekgetho ngongorego ya gago mo nakong e e amogelesegileng morago ga SARS e fetsa tshakatsheko ya yona ya ngongorego.

Fa re fetsa go amogela foromo ya gago, Motsereganyi wa Lekgetho o tla tlhotlhomisa ngongorego mme a swetse gore o tla e tshwara jang fa e wela mo taolelong ya rona, kgotsa re tla go bolelela dipaakanyo tse dingwe.

Fa go se na bosupi jo bo lekaneng go tshegetsang ngongorego ya gago, ntlha e ka tswalwa. Fela, re tla go naya pele tšhono ya go supa ngongorego ya gago kgotsa go tlamela bosupi jo bo tlhokegang.

FA O TSENYA NGONGOREGO

*nna le bonnete jwa gore o na le tshedimosetso
e e latelang e e botlhokwa e e tlhagisitsweng*

Dintlha tsa Kgolagano:

Nomoro ya Mogala ya kwa Gae
Nomoro ya Mogala wa Letheka
Nomoro ya Fekese
Nomoro ya Mogala ya Tiro
Aterese ya Imeile

Aterese ya Lefelo:

Nomoro ya Yuniti ya Tikatiko (fa e le teng)
Nomoro ya Mmila
Mmila kgotsa Leina la polasa
Torotswanathoko/Setereke
Toropokgolo/Toropo
Khoutu ya Poso
Khoutu ya Naga (ZA - mo Aforikaborwa)

Dintlha tsa Aterese ya Poso:

Tshwaya ka 'X' fa di tshwana le tse di fa godimo
kgotsa tlatsa Aterese ya gago ya Poso, Setheo sa Poso
kgotsa Seka-Yuniti (fa e le teng) (sk. Postnet Suite ID)
Ofisi ya Poso
PO Box kgotsa Private Bag
Nomoro ya Tirelo e nngwe e e kgethegileng ya PO (totobatsa)
Khoutu ya Naga
Khoutu ya Poso

Dintlha tsa Ngongorego:

Mofuta wa Lekgetho:
Lekgetho la Sebele la Lotseno; Lekgetho la Kgwebo la lotseno; VAT; Thoto;
PAYE/SDL/UIF; Terasete; Makgetho/Kgethiso kgotsa le Lengwe
Mofuta wa Ngongorego:
Maitshwaro/Mokgwa; Tirelo; Tsamaiso; Mokgwatsamaiso kgotsa e Nngwe

Tsweetswee ya kwa www.taxombud.gov.za/make-a-complaint.html
go ntsa foromo kgotsa re romele imeile mo
complaints@taxombud.gov.za kgotsa re etele kwa diofising tsa rona.

MOTSEREGANYI WA LEKGETHO O SEKASEKA JANG NGONGOREGO?

Motsereganyi wa Lekgetho a ka tlhomamisa gore go tla tshwarwa jwang tshekatsheko, fela fa a dira ditiro tsa gagwe, o tshwanetse go sekaseka ngongorego nne fa go tlhokega, a e rarabolole ka tsereganyo. Motsereganyi wa Lekgetho o tshwanetse gape go ikemela le go latela mekgwatsamaiso e e sa tlhhomamang, e e siameng gape e le tlhotlhma tlase fa a rarabolola ngongorego.

FA KE SA KGOTSOFADIWA KE BOWETSO?

Fa moduelalekgetho a sa kgotsofadiwa bowetso jwa tsewetso e e tseilweng ke Motsereganyi wa Lekgetho, moduelalekgetho a ka latela tsela e nngwe e a nang le yona.

FA SARS E SA AMOGELE DIKATLANEGISO TSA MOTSEREGANYI WA LEKGETHO?

Dikatlanegiso tsa Motsereganyi wa Lekgetho ga di tlame moduelalekgetho kgotsa SARS, mme fa di sa amogelwe ke moduelalekgetho kgotsa SARS, mabaka a tshwetso ya go nna jalo a tshwanetse go neelwa Motsereganyi wa Lekgetho mo malatsing a le 30 a dikatlanegiso mme di ka akarediwa ke Motsereganyi wa Lekgetho mo pegelong e e yang kwa go Tona kgotsa Mokomišinarana mo tlase ga dikarolo 19.

DIPOTSO TSE DI BODIWANG GANGWE LE GAPE

MOTSEREGANYI KE ENG?

Motsereganyi ke motlhankedi yo o ikemetseng yo o sa tseyeng letlhakore yo o diranang le dingongorego kgatlhano le mokgatlho kgotsa setheo.

MOTSEREGANYI WA LEKGETHO KE ENG?

Motsereganyi wa Lekgetho ke motlhankedi yo o ikemetseng yo o sa tseyeng letlhakore yo o diranang le dingongorego tsa baduelalekgetho kgatlhano le Tirelo ya Aforikaborwa ya Lotseno.

OFISI YA MOTSEREGANYI WA LEKGETHO KE ENG?

Ofisi ya Motsereganyi wa Lekgetho ke setheo se se tshegetsang Motsereganyi wa Lekgetho go dira taolelo ya gagwe.

KE MANG YO O TSAMAIŠANG OFISI?

Motsereganyi wa Lekgetho ke Moatlhodi yo o rotseng tiro Bernard Ngoepe, yo o thapilweng ke Tona ya Ditšhelete a paka ya dingwaga di le tharo go tloga ka 1 Diphlane 2013, e e atolositsweng ka dingwaga tse dingwe tse tharo ka Diphlane 2016.

KAMANO YA RONA LE SARS

Die Kantoor van die Belastingombud is onafhanklik en Ofisi ya rona e ikemetse mme ga e dire le SARS.

1. Ke eng se Motserereganyi wa Lekgetho a ka se dirang?

Molao wa Tsamaiso ya Lekgetho o laela Motserereganyi wa Lekgetho go:

- Sekaseka ngongorego le, fa go tlhokega, go e rarabolola ka tsereganyo
- A ikemele fa a rarabolola ngongorego
- Tlamele moduelalekgetho ka tshedimosetso e e ka ga taolelo ya Motserereganyi wa Lekgetho le mekgwatsamaiso e e latelwang go dira ngongorego
- Tsamaisa phitlhelelo ya baduelalekgetho ya mekgwa ya tharabololo ya dingongorego e e mo SARS go samagana le dingongorego
- Supa le go sekaseka dintlha tse di amang botlhe le tse di tlhagelelang tse di tshwarang baduelalekgetho ka tsela e e sa siamang.
- Dira dikatlanegiso kwa SARS ka ga gore ngongorego e tshwanetse go rarabololwa jang.

Dintlha tse di ka nna ka ga tirelo ya SARS kgotsa ditlamelo tsa mekgwatsamaiso kgotsa tsa tsamaiso tsa Molao wa Lekgetho.

Motserereganyi wa Lekgetho o na le thata ya go tihomamisa, kwa ntle ga SARS, gore tshekatsheko e tshwanetse go tshwarwa jang le gore tshekatsheko e tshwanetse go khutlisiwa pele ga e fediwa.

Motserereganyi wa Lekgetho a ka sekaseka kopo fela fa mokopi a dirisitse mekgwa e e teng ya dingongorego kwa SARS, kwa ntle ga gore go na le maemo a a pateletsang a go se dire jalo.

oduelalekgetho o tshwanetse go bo a tihomile ngongorego le Ofisi ya SARS ya Tsamaiso ya Dingongorego fa a dirisa thulaganyo e e teng ya dingongorego.



2. Maemo a a pateletsang a ke afe?

Karolo 18(5) ya Molao wa Tsamaiso ya Lekgetho e tlhagisa mabaka a a latelang a Motserereganyi wa Lekgetho a tla a tsayang tsia fa a tlhomamisa gore a maemo a ka “pateletsa”:

- kopo e tlhagisa dintlha tse di amang botlhe
- go dirisa dithulaganyo tsa tharabololo ya dingongorego go tla tlhola bothata jo bo sa tlhokegeng go mokopi
- go dirisa dithulaganyo tsa tharabololo ya dingongorego ga go bonale go ka tlhagisa dipholo mo pakeng ya nako e Motserereganyi wa Lekgetho a akanyang gore e amogelesegile.

Motserereganyi wa Lekgetho o tshwanetse go itsise mokopi dipholo tsa tshekatsheko kgotsa kgato nngwe le nngwe e e tseilweng ka ga kopo, ka nako le ka mokgwa tse di tlhophilweng ke Motserereganyi wa Lekgetho.



3. A go na le mo dithata tsa Motseroganyi wa Lekgetho di felelang teng mo go tse a ka dirang le tsona?

Ee, go na le mo dithata tsa Motseroganyi wa Lekgetho di felelang teng mo mefuteng ya dingongorego tse a ka di sekasekang le tse a se kitlang a di sekaseka.

Motseroganyi wa Lekgetho a ka se sekaseke:

- Molaotlhomo kgotsa pholisi ya lekgetho
- Pholisi ya SARS kgotsa tiro e e teng ka kakaretso, kwa ntle ga gore e amana go le kae le ntlha ya tirelo kgotsa ntlha ya mokgwatsamaiso kgotsa tsamaiso e e ka tlhagelelang mo tirisong ya ditlamelo tsa Molao wa Lekgetho ke SARS
- Ntlha e e ka ganelwang mme go diriwa boikuelo ka Molao wa Lekgetho, kwa ntle ga ntlha ya tsamaiso e e amanang le kganelo eo le boikuelo joo
- Tshwetso ya tsweletso mo ntlheng e e fa pele ga kgotlatshekelo ya lekgetho.

Tlhokomela gore go na le tekanyetso ya nako mo go lebelelang dingongorego. Motseroganyi wa Lekgetho a ka se sekaseke ntlha e e tlhagileng go feta ngwaga e le nngwe pele ga letsatsi le Motseroganyi wa Lekgetho wa ntlha a thapilweng ka lona, kwa ntle ga gore Tona a kope Motseroganyi wa Lekgetho go dira jalo. Jaaka Motseroganyi wa gajaana wa Lekgetho a tsene mo tirong ka 1 Diphlane 2013, se se kaya gore Motseroganyi wa Lekgetho a ka se tseye tsia dintlha tse di tlhageletseng pele ga 1 Diphlane 2012 (kwa ntle ga gore a kopiwe ke Tona). Fela Tona wa Ditšhelete o neetse Motseroganyi wa Lekgetho tumelelo ya go sekaseka dintlha tse di tlhageletseng pele ga letlha le.

KA MOO O KA GOLAGANANG LE RONA KA TENG: GO THUSEGA GA GAGO GO BOTLHOKWA

Moduelalekgetho a ka golagana le Ofisi ya Motsereganyi wa Lekgetho ka tlhamalalo kgotsa ka motlhankedi wa lekgetho kgotsa ka kemedi e nngwe. Dikemedi tsa baduelalekgetho di tshwanetse go tiisa thata ya go dira mo boemong jwa badirelwa ba tsona ka thata e e tladitsweng ka botlalo ya babueledi.

Moduelalekgetho a ka fitlhelela ditirelo tsa Ofisi ya Motsereganyi wa Lekgetho ka mekgwa e e latelang ya kgolagano:

TSWEETSWEET GOLAGANA LE RONA

Aterese ya lefelo

Menlyn Corner
2nd Floor
87 Frikkie de Beer Street
Menlyn
Pretoria

Mogala: 0800 662 837 kgotsa +27 12 431 9105

Fekese: +27 12 452 5013

Aterese ya imeile: complaints@taxombud.gov.za

www.taxombud.gov.za

Aterese ya poso

PO Box 12314
Hatfield
0028

BOITATOLO

Tshedimosetso e e mo tokomaneng e e sireleditswe ka melao e e teng ya thoto e e sa tshwarengeng mme ga ya tshwanela go kopololwa, phatlaladiwa kgotsa fetolwa ka maikemisetso a go gweba ka yona. Tshedimosetso e e mo bukaneng e e ne e nepagetse ka nako ya phasalatso fela e ka bo e fetogile morago ga fao. Fa go ka nna le ketsaetsego nngwe le nngwe ka ga go nepagala kgotsa fa o se na kgatiso ya moragonyana ya bukana e tswetswee Leletsa Setheo sa Kgolagano mo 0800 662 837 go bona netefaletso.

Bukana e maikemisetso a yona ke go bona tshedimosetso fela mme ga e tsewe e le kaelo ya semolao. Tiriso ya tshedimosetso e ka motho mongwe le mongwe e tla nna ka moo motho yoo a bonang ka teng.

Ofisi ya Motsereganyi wa Lekgetho ga e emele kgotsa ga e tlhagisi, atlanegise kgotsa tshikinyi gore dikuno kgotsa ditirelo tse di kailweng mo tokomaneng e di siametse ditlhoko tsa motho mongwe le mongwe yo o rileng. Motsereganyi wa Lekgetho ga a amogele molato mongwe le mongwe ka ntlha ya tatlhegelo, ditshenyego, ditlhotlha le ditshenyegelo tse di ka bonwang kgotsa tse di ka itemogelwang ka tlhamalalo kgotsa e seng ka tlhamalalo ka ntlha ya phoso nngwe le nngwe kgotsa tlogelo e e mo tokomaneng e.

TLHOKOMELA: Tshedimosetso ga e emele molaotlhomongwe le mongwe mme babuisi ba ba etsaetsegang malebana le ntlha nngwe le nngwe ya tshedimosetso e e bontshitsweng mo kaeding ba tshwanetse go lebelela molaotlhomongwe o o maleba, kgotsa ba batle kakanyo e e tlhomameng go motho yo o nonofileng.





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