

MEDIA STATEMENT

ISSUED BY THE OFFICE OF THE TAX OMBUD

DATE: 17 MARCH 2020

FOR IMMEDIATE RELEASE

OTO SUSPENDS WALK-INS TO THE OFFICE

The Office of the Tax Ombud has suspended walk-ins at its office until further notice in response to the coronavirus outbreak.

“Latest developments regarding the Coronavirus pandemic and President Cyril Ramaphosa's address to the Nation on Sunday 15 March have necessitated that we take stringent measures to protect both our employees and taxpayers. These measures are part of concerted efforts to limit the spread of the Coronavirus and to minimise physical contact,” said Tax Ombud Judge Bernard Ngoepe.

The organisation has introduced effective hygiene measures and is also implementing and encouraging social distancing measures.

The OTO requests/advises taxpayers to utilise online facilities by downloading the complaints forms <https://rb.gy/lx4a6v> and email them to complaints@taxombud.gov.za. For further details call 0800 662 837 or visit www.taxombud.gov.za.

Issued on behalf of the Tax Ombud

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